

SEARCHED

Class	Sub.	Date	Exmr.
379	265.02	01-30-02	SL
379	266.01	01-30-02	SL
370	467	01-30-02	SL
379	265.01	01-30-02	SL
<u>Update</u>			
see previous ↑		07/26/02	SL
<u>Update</u>			
370	352	05/01/03	SL
379	212.01	05/01/03	SL
379	265.11	05/01/03	SL
<u>Update</u>			
379	265.11	06/09/04	SL
379	266.04	06/09/04	SL
370	352	06/09/04	SL

INTERFERENCE SEARCHED

Class	Sub.	Date	Exmr.

SEARCH NOTES (INCLUDING SEARCH STRATEGY)

EAST	Date	Exmr.
searched terms	01-30-02	SL
- transfer		
- request		
- disconnect		
- CTI		
- TCP/IP		
- PBA		
- ACD		
- call center		
* see attached search text		
<u>Update</u>		
see previous ↑	07/26/02	SL
search text		
<u>Update</u>		
* see attached EAST search	05/01/03	SL
<u>Update</u>		
EAST	06/09/04	SL
* see attached search text		

BEST AVAILABLE COPY